



The Examiner

Naval Hospital Twentynine Palms

"Serving with Pride and Professionalism"

Volume 6, No. 9

An Award Winning Publication

September 1998

State of the Command

A Final Word...

What a Trip!

By Captain R. S. Kayler, MSC, USN
Commanding Officer, Naval Hospital

Wow! What a trip! My Navy career is actually nearing completion... the final day is September 30, 1998. Thirty-seven years! Where has the time gone?

As you may have gathered from the last issue of the *Examiner*, I like to have fun. (By the way, that photo-spread was a complete surprise to me; some kind of conspiracy between my bride, Janice, and the hospital Public Affairs Officer. Thank you Dan Barber, I really liked it.)

Work, study, play, family time, travel, new experiences, meeting people and life in general are all fun for me. And, as the saying goes, "Time flies when you are having fun." It is absolutely true! Looking back, the years seem very brief in time. Yet, for this shy, skinny, small town boy from Tennessee (I grew up in Georgia) my Navy tour has been a lifelong thrill. I have visited places, seen sights, done things and been able to experience life in ways I couldn't dream as a boy. The challenges and opportunities at each new assignment were engrossing and the time has simply marched on at a great tempo.

As I write this, I have been in command of the Naval Hospital Twentynine Palms for



two years, one month and three days. When we started, the staff who were here at the beginning of this tour may recall that we collectively agreed to analyze what we were doing and to look for ways to improve our services. We developed a strategic plan. Our strategic goals are:

Readiness
Staff (Our people)
Technology Integration
Health and Wellness

Well, folks, what follows is a partial list of the amazing things you have done in only two years. Perhaps this will explain in some

way why "time flies."

Readiness

- Won CINCPACFLEET Golden Anchor Award for Retention.
- Led DoD in TRICARE Implementation.
- Expanded Physical Therapy services to Marines at their work areas.
- Added Mental Health and OB/GYN services to Military Sickcall.
- Instituted one-day physical exams.
- Opened single-vision lens fabrication lab so Marines and Sailors can get

Please see TRIP on page 8

Data Base Aids Surgery

See page 3

Clinic Reduces ER Visits

See page 9

Hard Chargers

See pages 11 & 12

Mission

We are the principle military health care facility in the support of Marine Corps Air Ground Combat Center.

We support operational readiness by providing comprehensive health care services to Marines, Sailors, and their families.

We serve the health care needs of all beneficiaries in our area.

Vision

We are a modern healthcare organization where:

Staff, patients, families, and the commands we support are united in achieving optimal health, wellness, and readiness.

Staff enjoy coming to work.

Patients and their families brag about timely access to high quality, compassionate care.

Guiding Principles

We do what is right for the patient.

We value teaching and education.

We are people focused and value individual worth.

We empower our staff for continuous quality improvement.

Our success comes from teamwork.

We believe positive attitudes create a healing environment.

The **EXAMINER** Newsletter is an authorized publication of the Naval Hospital, Twentynine Palms, CA 92278-8250. The views expressed in this publication are not necessarily those of the Department of the Navy.

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The **EXAMINER** welcomes your comments and suggestions concerning the newsletter. Deadline for submission of articles is the 15th of each month for the following month's issue. Any format is welcome, however, the preferred method of submission is by e-mail or by computer disk. The Public Affairs E-Mail address is: tnp1dmb@tnp10.med.navy.mil. The Public Affairs Office telephone number is: DSN 957-2362, Comm (760) 830-2362, Fax: (760) 830-2385.

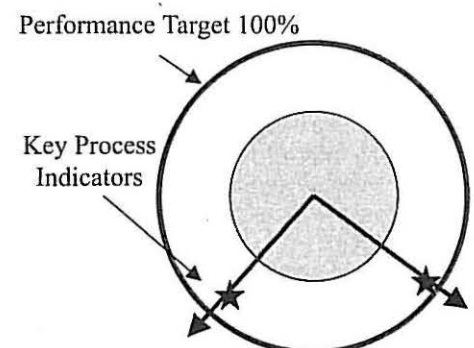
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The **EXAMINER** editor would like to thank all those who participated in this edition.

The Performance Orbit

As shown below, the Performance Orbit is designed to illustrate the progress made toward a goal. The blue central area indicates the starting point... where significant improvement is needed.

As progress is made toward the goal's performance target, indicator icons mark the progress along the path.



Data Base Application Aids Surgery Scheduling

By Dan Barber
Public Affairs Officer

A prime example of this Hospital's guiding principles was recently demonstrated in the form of an innovative computer application, titled "Surgical Assistant," that was developed by a staff member with input from the entire surgical directorate and operating room staff.

In preparing for the last highly successful Joint Commission survey, the hospital's Process Improvement Department tasked Captain Ken Koskella, Director of Surgical Services, to define a method to measure quality of care in invasive surgical cases.

Dr. Koskella realized that to do this monumental task, someone would have to go back on a monthly basis and review operating room and surgical records, to see why surgical patients had presented, what their complaint was, if the doctor had verified and documented all of the findings, and if the case was scheduled appropriately.

One method considered early on was to use *Interqual* Criteria prior to scheduling cases. This process was introduced using actual paper forms, and it quickly became apparent that simpler criteria, tailored to this institution's level of expertise, needed to be developed. The Surgery Department then wrote out surgical scheduling criteria for the common procedures done at Twentynine Palms and began to use them to pre-screen scheduled cases at the end of each month. Any case not meeting these criteria was reviewed. Also, any case resulting in a longer than expected hospital stay, or any case lasting longer than expected was reviewed.

Still, the doctor reviewing the cases couldn't always find the needed inpatient and outpatient records. Naval Hospital Twentynine Palms has a lot of active duty patients who carry their medical records with them from their Battalion Aid Stations to the hospital and back again. CAPT Koskella knew that he couldn't always see what the pre-op visits looked like, because he didn't have ready access to the patient records. CAPT Koskella approached CDR William Mock, Department Head of the Management Information Department and asked if he could write a database to help him with these multiple requirements. CAPT Koskella had several examples of *Interqual* Criteria, but those were fairly com-

plex, and he wanted to make it easier for a reviewer to verify that a patient was appropriately scheduled for surgery. Instead, he wanted to use criteria developed by the surgical directorate.

CDR Mock agreed, so he and CAPT Koskella sat down and started looking at the problem, and the more they looked at it the more they decided the database needed additional functionality. CDR Mock contacted the operating room staff and asked them what they would like to see in a program to schedule patients for surgery. CDR Mock and CAPT Koskella figured, if they had a database to verify the scheduling criteria and review the case for a given procedure, why not go ahead and schedule the case at the same time? Then they thought, "why not also schedule the case, assign staff members in the operating rooms, track supplies used, costs per provider, establish case cards for the physicians, and do patient education?" Additionally, why not include the history and physical, order sets, and consent forms in the application? The latest improvement to this application is to apply voice recognition software to eliminate typing.

*The project has grown
until it has become a
full-fledged application*

The project has grown until it has become a full-fledged application. "The application was built with *Microsoft Access*, so anybody can use it and modify it to fit their own specific needs at other commands," said CDR Mock. "The Joint Commission came through and did their survey in October. While here, we demonstrated the application, and gave them the presentation of the hospital's Process Improvement procedure involved because we had so many different people working on the project. Personnel from Anesthesia, the PACU, the Operating Room, general surgery, orthopaedics, and OB/GYN were involved in the process," added CDR Mock. The Joint Commission loved it. In addition, just prior to the Joint Commission survey, the hospital had a visit from the San Diego Healthcare Support Office who was also impressed with the application. CAPT Koskella then went to a medical leadership confer-

ence and spoke to some fellow physicians about the application, and they, too, liked the idea. The Bureau of Medicine and Surgery got wind of this new application being developed at Twentynine Palms, so they invited CAPT Koskella and CDR Mock to demonstrate the application to them. MED 03 personnel were impressed and gave their recommendation that any DoD-wide facility could use it. "When we got back we started getting e-mails requesting the application. So far we've sent it out to 15 different hospitals," said CDR Mock.

*So far we've sent it out to
15 different hospitals*

This application is constantly being updated. CDR Mock stated that they've added follow-up reports, and cause of injury reports, the results of which can be presented to the line community to demonstrate surgery rates, causes, outcomes from training or off-duty injuries. This portion of the program provides overall outcome data for all surgical patients.

This application has also benefited the patients. Prior to this application's creation, a patient in need of surgery would have to make several appointments... one for surgery evaluation, one for a pre-op visit, one for anesthesia evaluation, one for necessary lab work and one for pre-op teaching. According to CAPT Koskella, sometimes a patient had to make as many as five appointments from the initial request up to the operating room. Now it is down to one visit. The patient comes in and they are scheduled immediately: all pre-op information, including the history and physical, pre and post-op orders and consent forms, are entered into the database template. Another benefit is that the surgeons no longer need to keep logbooks of their cases; they just punch a button and a report is automatically generated for them with all of their case histories. They also don't have to run schedules back and forth between the operating room and the clinic. Everything is done in real time, and there is no longer the need to post case schedules... which improves patient privacy. As stated earlier, it will soon be possible to

Please see APPLICATION on page 10

Naval Hospital Twentynine Palms Strategic Goal 1

Readiness

We will vigorously support the operational readiness of Combat Center forces and meet or exceed all readiness standards for hospital staff.

Navy Medical
Department
Goal #1
Readiness

TRICARE Goal #1
Maintain Medical
Readiness

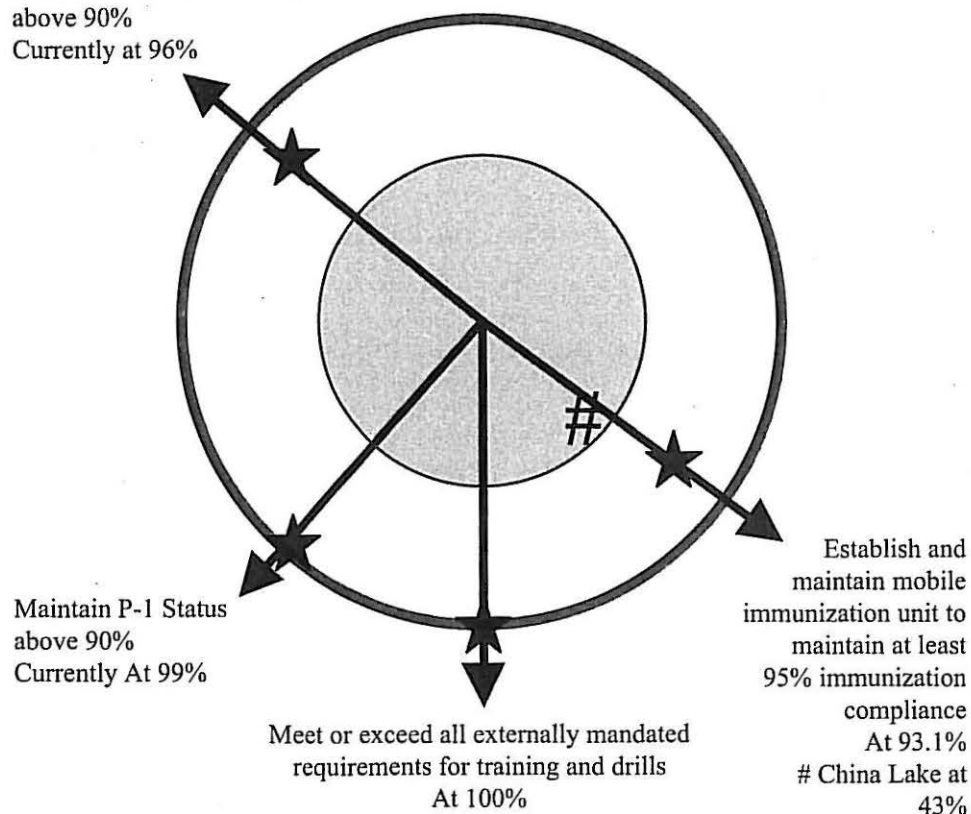
Region Nine Goal #1
Promote Readiness
Through Training

MCAGCC Goal #1
Training



Naval Hospital Twentynine Palms is committed to keeping Marines and Sailors healthy and ready.

Maintain Dental Readiness
above 90%
Currently at 96%



Naval Hospital Twentynine Palms Strategic Goal 2

Staff

Naval Hospital Twentynine Palms will maintain optimal staffing and foster excellence and commitment in a quality environment.

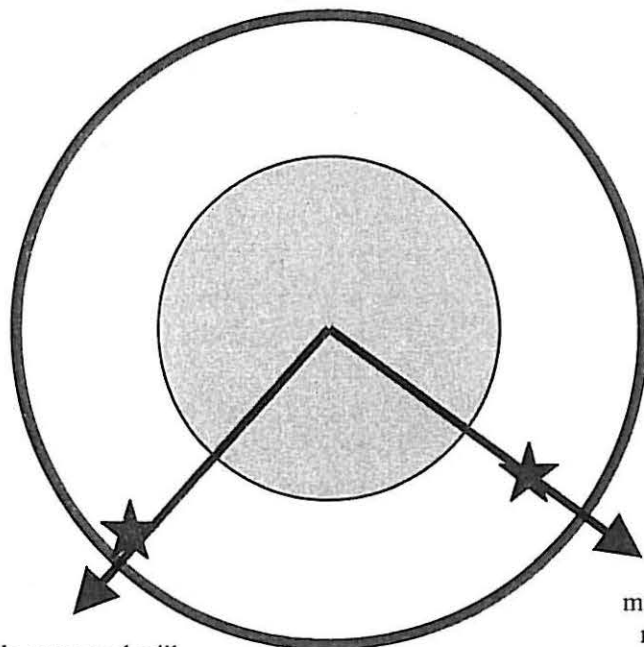


The hospital's Emergency Medicine Department is committed to providing professional care to patients in need.

Navy Medical
Department
Goal #2
People

MCAGCC #2
Quality of Life

MCAGCC Goal #5
Total Quality
Leadership



100% eligible personnel will
take the advancement exam
At 98%

Implement and
maintain BUMED
required training
plan at 95%
At 85.5%

Naval Hospital Twentynine Palms Strategic Goal 3 *Technology Integration*

We will incorporate technology that improves the quality, cost-effectiveness, and accessibility of health care delivery.



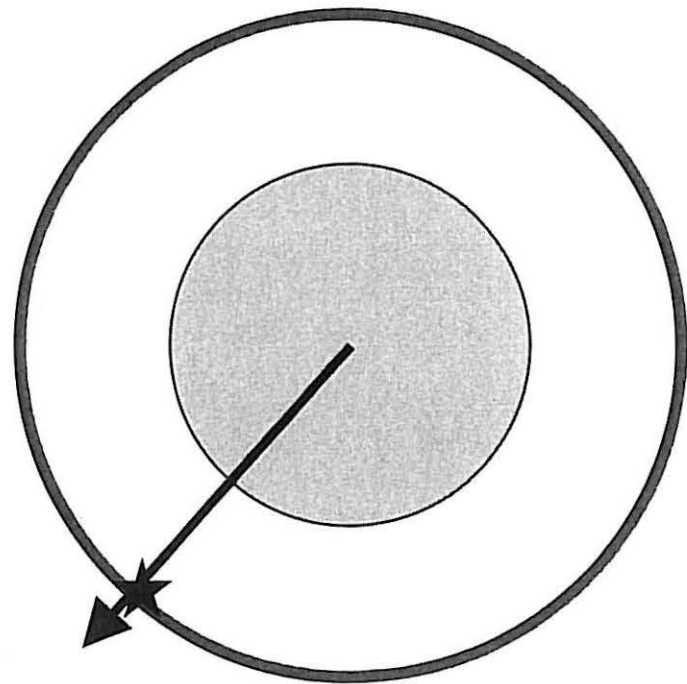
The staff of the Management Information Department provides computer upgrades, software support and training for all of the hospital's computer users.

Navy Medical
Department
Goal #3
Technology

Navy Medical
Department
Goal #4
Stewardship

TRICARE Goal #4
Assure a low cost, high
quality consistent
benefit

MCAGCC Goal #4
Contain DoD health
care costs

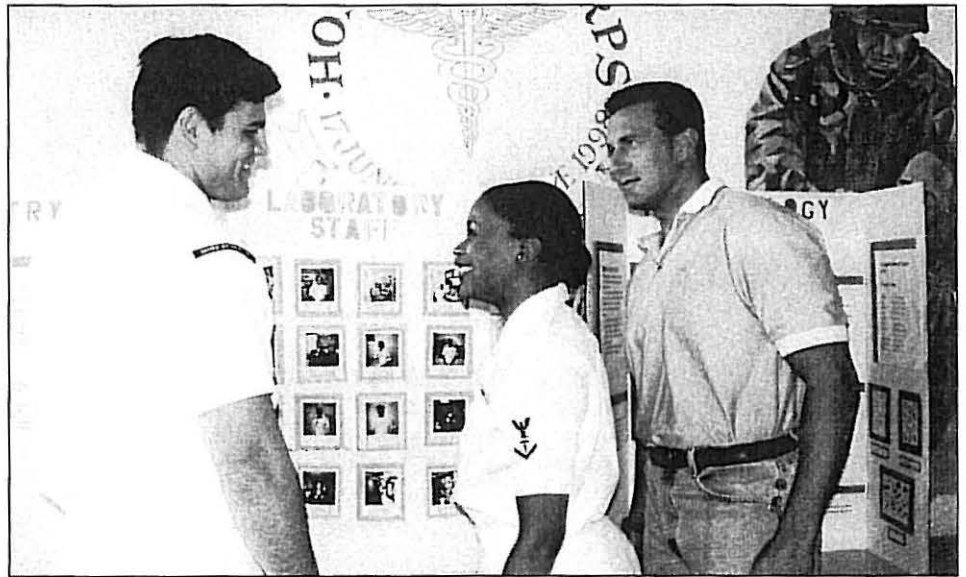


95% of staff trained on e-mail/CHCS
At 96%

Naval Hospital Twentynine Palms Strategic Goal 4

Health and Wellness Services

Beneficiaries will have timely access to high quality, cost-effective health care, health promotion and wellness services.



Health and Wellness Services is an important day-to-day activity at Naval Hospital Twentynine Palms.

Navy Medicine Goal # 4
Stewardship

Navy Medicine Goal #5
Health Benefit

TRICARE Goal #4

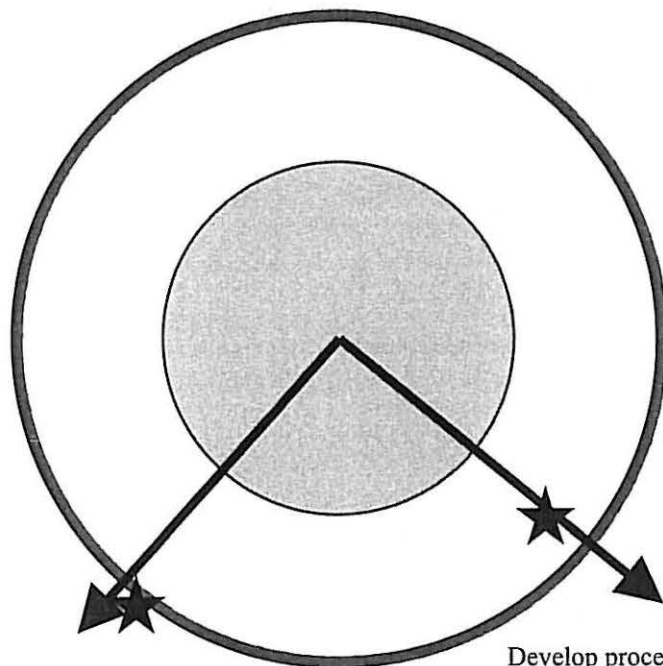
Assure a low cost, high
quality consistent benefit

TRICARE Goal #5

Contain DoD health care
costs

Region Nine Goal #4
to develop regional
Health Promotions and
Wellness programs

MCAGCC Goal #2
Quality of Life



Enroll maximum number based
on FTE's of primary care
providers -- 75% by 30 Sep 98

Current enrollment at 87% of
active duty family members

Develop process to ensure all
patient care activities meet
TRICARE Prime standards
for access.

Access standards currently
being met 89.28% of the
time.

TRIP...

Continued from page 1

glasses in one day.

- Established HIV testing in our laboratory... shortened turn around time by six weeks.

- Established after-hours weekend clinics for Military Sick Call, Family Practice and Pediatrics.

- Expanded specialty care services in Orthopaedics, Mental Health, Obstetrics and Pediatrics at the Branch Medical Clinic, China Lake.

- Carried immunizations to the work-site to ensure maximum participation.

- Selected as runner-up for Ney Award for Food Services Excellence.

- Achieved superior results from Joint Commission on the Accreditation of Healthcare Organizations survey scoring 94 out of a possible 100 points.

Staff

- Developed contacts with six institutions of higher learning so that staff members can complete educational requirements of graduate education at this site.

- Implemented the idea that "Advancement is a duty," and increased enlisted advancements by 238 percent. Accepted goal that 100 percent of eligible enlisted staff will participate in advancement examinations.

- Improved quality of life in barracks by ensuring recreational equipment is available and functional.

- Achieved 100 percent readiness for personnel assigned to deployable platforms.

- Established a Chief Petty Officer leadership and disciplinary board to advise enlisted members and the command on advancement and matters relating to good order.

- Achieved two awards for our in-house publication "*The Examiner*," the way we spread the good news about our staff.

- Strengthened participation in continuing education. Implemented in-house training for staff in resuscitative medicine.

Technology Integration

- More than 96 percent of staff are trained on how to use electronic mail.

- State-of-the-art Ambulatory Data System was implemented efficiently.

- Established "paperless" administrative functions such as the directives sys-

tem, plan of the day, automated policies and procedures manuals, daily communications and distance learning opportunities.

- Established consolidated information management and information technology board to oversee and improve systems acquisition and data integrity.

- Purchased state-of-the-art radiology equipment including the latest in mammography, computerized tomography scanner, and digital radiology.

- Replaced inefficient laboratory equipment with vastly more capable instrumentation that increased the types of diagnostic tests available and reduced costs.

- Developed automated Surgical Assistant program that schedules cases, tracks resources, safeguards providers and patients, and provides immediate management information. This system has been accepted by BUMED and several DoD hospitals for implementation.

- Implemented Telemedicine and video-teleconferencing capabilities.

Health and Wellness Services

- Established Breast Care Clinic.
- Published and distributed self-care and health information manual for beneficiaries.

- Won the DoD Bronze Anchor Award for exceptional leadership and achievement in health and wellness promotion.

- Implemented remarkable and highly successful health awareness marketing program through a "mascot" design competition and outreach to the Commissary and Exchange.

- Expanded exercise programs to include healthy back, stretch and tone classes, and additional step-aerobics sessions.

You and I know that the lists above are only partial, and there are a significant number I left off in the interest of space. If I've failed to mention your favorite innovation or achievement, I apologize. I encourage you to write it up and publish it in a future *Examiner*.

You have taken on the idea that this is a family hospital that is part of a greater community than the boundaries of the Combat Center. You provide compassionate emergency care to all who need it. Additionally, you are involved in community life. During

the past two years you served in the Shriners Childrens Screening Clinic in Palm Springs, helped at Freedom Fest 1998, and volunteered in other ways too numerous to list in the space here. You were again participants in the Twentynine Palms Pioneer Days and, in the last Outhouse Race, broke the speed record two times.

All of your outstanding activity has made two years literally go by in a twinkling. It has been a joy to watch you work and to serve with you.

Someone asked me why I remained on active duty for seven years beyond when I would already be entitled to maximum 30 years retirement pay. The answer is simple, it's because of you and people like you who are the officers, sailors and civilian employees who comprise the finest healthcare institution in the world. It is for the opportunity to serve our United States Marine Corps, unquestionably the most professional military organization ever formed. And, because I believe in our nation's institutions and wanted to continue to contribute in some way.

All of you are fortunate to have this great hospital and the excellent clinic at China Lake. You have personified for me the philosophy of what I call the "Triple-S Tonic of Life," Service, Selflessness and Sacrifice. I am confident that you will continue to amaze all who come to our facilities with your achievements, excellent service and terrific spirit. Your new Commanding Officer, Captain Joan M. Huber, is most highly qualified to lead you into the next millenium.

Thank you for allowing me the honor of closing this chapter of my life with you. I believe we have served our Navy and Marine Corps team well indeed. God Bless You.

What's New and Hot at Naval Hospital 29 Palms?

It's the TRICARE Prime 24 Hour Access Line!

This line gives the enrolled Prime patient access to their Primary Care Manager instead of spending hours for urgent care at our Emergency Room! As a staff member at the MTF, if you want more information to tell our beneficiaries, please call Dave Marvel at 2010 or CDR Dube at 2430.

What an advantage by just calling:
1-800-615-1480 or 830-2020!

Post Partum Clinic Reduces Newborn Emergency Visits

By LT Jill Valiant
Family Practice Clinic

Naval Hospital Twentynine Palms has seen a significant reduction in the number of newborns being brought into the Emergency Medicine Department since the inception of the Post Partum Care Clinic (PPCC).

This new service provided by Family Health Nursing, was initiated in November 1997, after it was identified that the Emergency Room was seeing a significant number of infants who were less than two weeks of age. The reasons for the ER visits ranged from poor feeding and weight loss to jaundice and fever. There appeared to be a need for assessing and intervening with these "at risk" families by continuing the education process that began at the hospital during the prenatal period.

The realities of military life mean military members are often relocated away from their home towns and existing support systems. Frequently, new parents don't have the benefit of family support and education from Mom or Grandma on how to care for the new baby. The Post Partum Care Clinic provides an opportunity for a staff nurse to temporarily substitute in this family role and provide a place where questions and concerns can be addressed in a non-threatening environment.

The post partum nursing visit provides a holistic assessment, looking at both mother and infant and their support systems. Issues raised during this visit include breast-feeding, infant weight gain or loss, labor and delivery and immediate post partum experiences, assessment of the family's existing knowledge base, worrisome post partum issues affecting mother and infant, pertinent social/support issues and resources and safety issues in and outside of the family's home. Dads are encouraged to come along on these visits.

Post partum nursing visits are approximately one hour in length and are conducted by a nurse from the Family Health Nursing Department. There are approximately 14 appointments available weekly.

How are the "at risk" families identified? Following delivery, staff on the Maternal-Infant Ward (MIW) identify families using the following criteria:

- Infant less than 48 hours of age at discharge.

- Mother less than 48 hours post spontaneous vaginal delivery at discharge.
- Mother less than 72 hours post Cesarean section at discharge.
- Presence of potential or actual difficulty achieving or maintaining adequate breast-feeding.
- Infants with identified problems before or since birth.
- Mothers with identified problems during pregnancy or following delivery.
- Existence of identified family advocacy or support problems.
- First time mothers or any mother who demonstrates difficulty meeting Mother-Infant Ward criteria for minimum skills in the care of the infant.

The provider writes an order in the inpatient record requesting that the mother and infant be scheduled in the PPCC. The MIW nurse or medical clerk transcribes the order and schedules an appointment for three to four days after discharge, because this is a time when feeding difficulties, weight loss and jaundice often occur.

Overall the PPCC has been effective in reinforcing the education that new families received in the hospital and; providing support for concerns and questions new parents may have. This is another "patient pleaser" at Naval Hospital Twentynine Palms which has resulted in a reduction of infants being brought into Emergency Medicine Department by approximately 70 percent.

Education; Health Promotion Important Part of Daily Life at Naval Hospital Twentynine Palms

By HM3 Christina Hunt
Staff Writer

The Naval Hospital Laboratory Department recently presented a Lab display for "Lab Week."

HM3 Veronica Salinas created a display portraying specific laboratory functions performed here in the hospital. The informational panels provided an excellent source of easy to understand procedures and basic biological science activities frequently performed here in the hospital. The panels also explained some basic biological body functions relevant to the variety of lab testing procedures performed here.

HM3 Salinas spent the time explaining

the panel information to interested staff, Marines, family members, and others. This dedicated Hospital Corpsman volunteered her liberty time to create this panel for all who were interested to learn about the various tests the lab does on a daily basis, including:

Pregnancy tests

Blood work ups such as:

CBC (Complete Blood Count)

WBC (White Blood cell Count)

RBC (Red Blood cell Count)

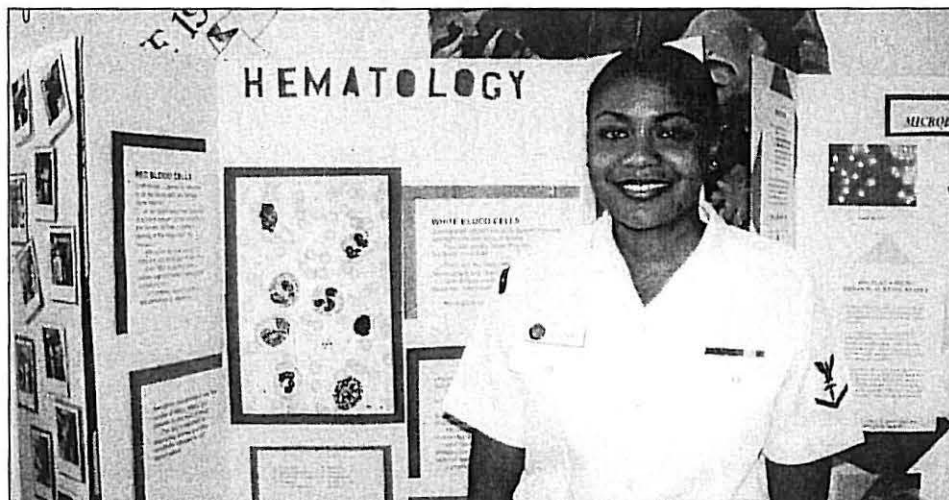
Various Urinalysis Tests

Free Thyroxine (Free T4)

Thyroid Stimulating Hormone (TSH)

Prostrate Specific Antigen (PSA)

Follicle Stimulating Hormone (FSH)



Pharmacy Improvements aim to please customers

By HMI(FMF) Eric Smith
Naval Hospital Pharmacy

In an effort to provide the best possible service to our customers, the Pharmacy Department has been busy looking at ways to improve. Over the last several months several changes have taken place that have helped to reduce errors, decrease wait times and made overall pharmacy operations more efficient. Some of these improvements are listed below:

Baker Cells interfaced with CHCS

The "Baker Cells" are the main dispensing system used in the pharmacy. In the past, a technician was required to locate the medication and key in the requested quantity after a label had printed. With the help of Lynn Stremlaugh in MID, the Baker Cell System has been interfaced with CHCS. Now, when the label is printed, the system automatically selects the medication and dispenses the appropriate amount. The cell location is printed at the top of the label. The interface has reduced the time it takes to fill a prescription and virtually eliminated errors caused by the wrong drug being selected.

Trans-Lux Vision Writer Patient Notification System

The Pharmacy is now utilizing the Trans-Lux Vision Writer to notify our patients' when their prescription is ready for pickup. After a designated amount of time, the display board, which is also interfaced with CHCS, will automatically display the patient's name. In the past, names were entered individually by pharmacy staff and displayed on a small CRT located in the corner of the lobby once the prescription was ready. The technician would then call out the patient's name. Patients who didn't notice the small CRT in the corner would approach the dispensing window to inquire about their prescriptions before they were done. This often caused a slow down in the process. With the new system, names are clearly displayed in a centralized location automatically. The Vision Writer also has an area displaying important pharmacy information such as approximate wait time, hours of operation, refill procedures, etc.

Refill Request Form

A Refill Request form was developed to

aid in processing walk-in refills. In the past, when a patient approached the window requesting a refill, a technician would have to locate or wait for an available CHCS terminal, get patient information at the window, and process the request. Often this would happen during peak hours and cause a backup at the window. With the new, easy-to-use form, a patient can now fill out the requested information, and turn it in without interrupting the work flow. The form also provides an area to designate whether they will wait or return later for their refills. This helps in prioritizing requests. Additionally the form provides information on utilizing the Call-In Refill service that our pharmacy provides.

Fill-Master

When the pharmacy was originally designed, the only sink and water supply was built at the back of the pharmacy. Most of the work takes place up front. In the case of reconstituting oral antibiotic suspensions, this created a problem. With the Fill Master, purified water is provided to the front of the pharmacy using a tubing system. The water is delivered into a wall mounted measuring device with the flick of a switch. The whole system is self-contained so the threat of contamination is eliminated. Another great improvement!

Sure-Med Medication Dispensing Stations

Two more Sure-Med medication dispensing machines were purchased to be used in the Emergency Medicine Department and Labor and Delivery. These machines dispense and track medications such as narcotics, floor stock medications and pre-made IV's. They are restocked regularly by the pharmacy and eliminate the need for bulk medication orders.

On the Horizon...

The Pharmacy has the following improvements planned:

Pharmacy Web Page

It is our vision that Internet users will be able to access the following on our web site:

- Our current formulary
- Refill Requests online
- Drug information links
- Pharmacy policy (quantity limits, time restrictions, etc.)
- Directions to the pharmacy
- Anything else we can think of.

Pharmacy Renovation

Although pharmacy spaces have recently been rearranged to enhance workflow, we are planning a major renovation of pharmacy spaces. This evolution will help to increase storage space and provide a more efficient working environment.

APPLICATION...

Continued from page 3

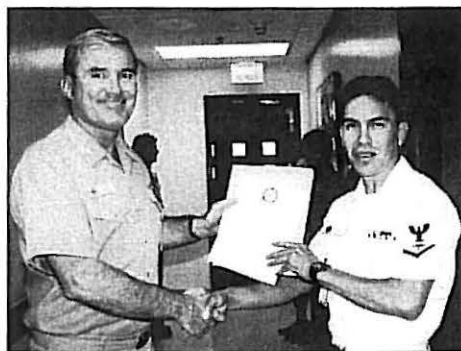
dictate all of this information with Voice Recognition software. If a surgeon has to schedule an emergent case, it is done right then, at any networked computer. There is better documentation of all surgical cases that are performed at Naval Hospital Twentynine Palms, as well as real outcome information from surgical cases.

CAPT Koskella and CDR Mock first looked at commercially available programs for performing these above tasks, but the costs were simply beyond the reach of a small hospital... and none of the commercial off-the-shelf scheduling programs provided all the information or utility they needed. In building this application, careful attention was paid to data integrity and security con-

cerns. "Our program runs on Microsoft Windows NT, which meets C2 security requirements. The database is also ODBC compliant, so data is readily exportable and in standard format. Microsoft Access is designed to protect referential and data integrity," said CAPT Koskella. "As Navy Medicine moves into the 21st Century, electronic data storage and retrieval is where we are heading. This program is inexpensive, reliable, and tailor-made for a small or medium sized hospital's surgical department, and moves us closer to an electronic record," he added.

For more information about this application, e-mail CDR Mock at w.mock@tnp10.med.navy.mil, or CAPT Koskella at k.koskella@BRM10.med.navy.mil.

Naval Hospital Hard Chargers...



HM3 Encarnacion Nunez, promoted.



HM3 Edward Espos, promoted.



HM3 James Cox, promoted.



HM3 Jennifer Hall, promoted.



HM2 Kenneth Henricks, promoted.



HM1 Romulo Quinto, promoted.



HN Jason Hunt, Desert Rat.



Mrs. Jill Pigo, recognized.



HM3 Christina Hunt, CG Letter.



LCDR Keri Andersen, Navy Marine Corps Achievement Medal.

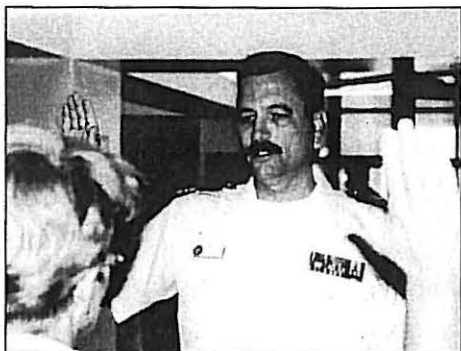


ENS John Hughes, promoted.



HM3 Deborah Royster, reenlists.

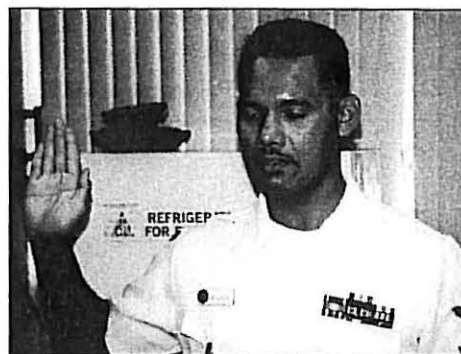
More Hard Chargers...



CDR William Mock, promoted.



MS1 Andres Manalo, reenlists.



HM2 Glen Wilson, reenlists.



HM1 Jose Acosta, reenlists.



HM3 Joshua Mietzner, reenlists.



HM3 Ingrad Osier, reenlists.



SK1 Ulysses Imperial, reenlists.



HM3 David Cooper, Desert Rat.



HM1 Eric Smith, Navy Marine Corps Achievement Medal.

COMMANDING OFFICER
NAVAL HOSPITAL PUBLIC AFFAIRS OFFICE
MARINE CORPS AIR GROUND COMBAT CENTER
BOX 788250
TWENTYNINE PALMS CA 92278-8250

BULK RATE
POSTAGE & FEES PAID
29 PALMS CA
PERMIT NO. 8